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### Patient Education Models: Cost effective vs clinical effectiveness

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Diabetes Nurse Consultant
Diabetes Integrated Care
Ealing

Job number: PHGB/VOK/0515/0049 Date of preparation: May 2015

### **Contents**

- NICE
- Patient education models
- Self management
- Care planning
- Evidence
- Clinical effectiveness
- Cost Effectiveness

### NICE TA 60

- Education is considered to be a fundamental part of diabetes care. People with diabetes, whether they are using insulin or other means of achieving glycaemic control, have to assume responsibility for the day-to-day control of their condition. It is therefore critical that they understand the condition and know how to treat it
- Whether this is through an appreciation of the basis of insulin replacement therapy and its optimal use, or through lifestyle management, including nutrition and physical activity.

### NICE cont'd

The aim of education for people with diabetes is to improve their knowledge and skills, enabling them to take control of their own condition and to integrate self-management into their daily lives

### Goals of structured education

The ultimate goal of education is improvement in the following areas:

- Control of vascular risk factors, including blood glucose, blood lipids and blood pressure
- Management of diabetes-associated complications, if and when they develop
- Quality of life

The National Service Framework for Diabetes proposes a 'supported self care service model' for diabetes and recognises the importance of education in facilitating self-management as the cornerstone of diabetes care.

### Self management programmes

Expert Patient lay led

Long Term Care (LTC)

Heart Manual

Angina Manual

### For consideration!!

- Most people with diabetes in England and Wales are offered education, at least at the time of their diagnosis;
- However, the length, content and style of educational options varies greatly between services;
- Some of the educational programmes offered are unstructured;
- Very few have been formally evaluated, and few individuals who deliver education have been formally trained for this purpose.



### **DAFNE**





N.B. Invokana® is not licensed for use in Type 1 diabetes

### What is DAFNE?

Dose Adjustment for Normal Eating (**DAFNE**) is a structured educational programme for people with type 1 diabetes that teaches individuals to adjust their insulin to match carbohydrate intake and lifestyle on a meal-by-meal basis, thereby allowing enhanced dietary freedom.

- 5 days of intensive training
- Delivered to groups of six to eight individuals on an outpatient basis.
- The programme is based on the Diabetes Treatment and Teaching Programmes, developed in Europe in the 1970s, and often referred to as the Geneva-Düsseldorf model of education.
- DAFNE was recognised as being both a treatment and an educational package

### **Clinical Effectiveness**

- Over 80% of participants met their goals
- Over 95% of participants feel they benefitted form attending the course
- .0.5% average reduction in HbA1c for up to six years
- Many participants have less hypoglycaemia

### **DAFNE Cost**

- The cost of patient education for diabetes depends on the type of programme offered.
- Current estimates of cost range from £66 per person attending a diabetes centre-based teaching programme spread over three afternoons, to £545 for DAFNE

## Bournemouth type 1 Intensive Education (BERTIE) Programme



### What is BERTIE?

BERTIE is a four week course for people with type 1 diabetes, which involves attending a 6-hour group education programme once a week for four consecutive weeks. The time between sessions is used for participants to put their newly-learned skills into practice.

- Developed in 1998 for patients with type 1 diabetes who struggled with erratic blood glucose levels and frequent hypos.
- There was a need for people to learn how to manage their diabetes in a way that fitted their lifestyle, while avoiding hypoglycaemia.

- BERTIE was modelled on the 5-day programme in Dusseldorf
- Benefits in spreading the course over a longer time period, to enable people to learn in their everyday life, rather than just in a classroom.

### The Aims of the course are

- for participants to achieve their own goals relating to their diabetes
- for participants to learn how to adjust their insulin according to their lifestyle and not vice versa
- for participants to learn how diabetes can affect their health, and what they can do to stay healthy

### **BERTIE Program**

- Information on diabetes, how it is treated
- Information on how it can affect health and how these effects can be avoided
- ·How to recognise and count carbohydrates in food
- ·How to work out background and meal-time insulin doses
- ·A meal during each session to provide practical experience, including a meal out in the final session
- Keeping records on food intake, blood glucose levels and insulin doses between sessions
- Exercise between sessions to learn the effect on blood glucose levels

### How has BERTIE changed since 1999?

- Higher emphasis on helping participants set their own goals at the start of each programme
- As the programme progressed to try and ensure it remains relevant to all participants

### **Social Learning Theory**

- To work out their own solutions to problems (either individually of by discussion with fellow participants) rather than provide set solutions which may not work for an individual
- To try out different strategies for managing their diabetes, to find out what works best for them
- To learn from each others experiences

# DOH & NICE criteria for diabetes patient education programmes

- A patient-centred philosophy
- A written curriculum
- Fully trained educators
- A quality assurance programme
- Regular audits

### Who can attend BERTIE?

- Anyone over 16 with type 1 diabetes
- Patients motivated to learn more about how to manage their diabetes
- Patients on multiple daily injections (MDI), or someone who is willing to switch to MDI
- Anyone with type 2 diabetes who are treated with multiple-daily injections and who feel they who would benefit from this approach

### Spreading the word

 Over 40 centres in all parts of the UK offer a programme which is based upon BERTIE

On line version of BERTIE

www.b-dec.co.uk

### **Evidence**

- · 2 RCTs
- . 2CCT
- Further research is needed
- DAFNE dominates conventional treatment (that is, it is associated with more quality-adjusted life years and a net cost saving over 10 years £2679.
- DAFNE demonstrates cost saving after 4 years

### **Clinical Effectiveness**

- over 80% of participants met their goals
- over 95% of participants feel they benefitted form attending the course
- .0.5% average reduction in HbA1c for up to six years
- Can reduce long-term complications by 15-20%
- Many participants have less hypoglycaemia

- Bournemouth Insulin Dose Adjustment Course BIDAC for HCPs
- DAFNE
- XPERT
- · DESMOND
- Train the trainer courses

### **Cost Effectiveness**

- More difficult to prove because it takes time
- Reduction in ambulance call outs
- Reduction in admissions
- Reduction in long-term complication
- £10bn
- 80% of the NHS spend goes on diabetes and related complications
- Avoidable



© Dr Trudi Deakin 2003



#### Glycated Haemoglobin

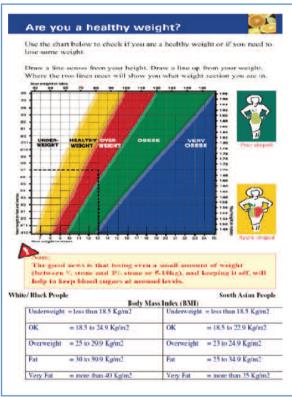


HbA1c 4%, or 20mmol/mol



HbA1c 10%, or 86mmol/mol





#### **Eatwell Plate**

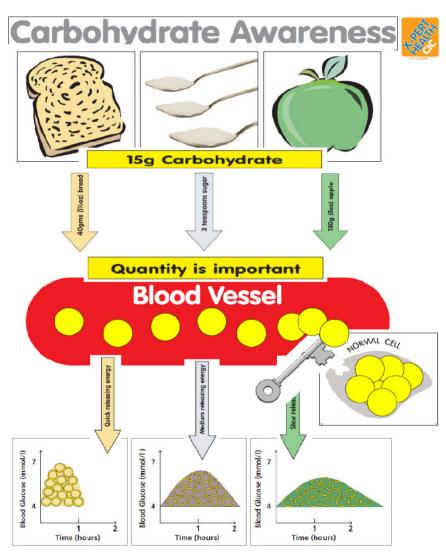


### WEIGHT MANAGEMENT

CARBOHYDRATE AWARENESS

Quantity is the *Key Strategy* for optimal glycaemic control

Quality offers additional benefits



















#### **Guide to Food Labelling**

A lot A Little (per 100g) (per 100g)
15.0g of sugars 5.0g of sugars
20.0g of fat 3.0g of fat

5.0g of saturates 1.5g of saturates 3.0g of fibre 0.5g of fibre 1.5g of salt 0.3g of salt 0.6g of sodium 0.1g of sodium

Diabetes UK 2008

# Understand Food Labelling

Take control of your health
www.xperthealth.org.uk

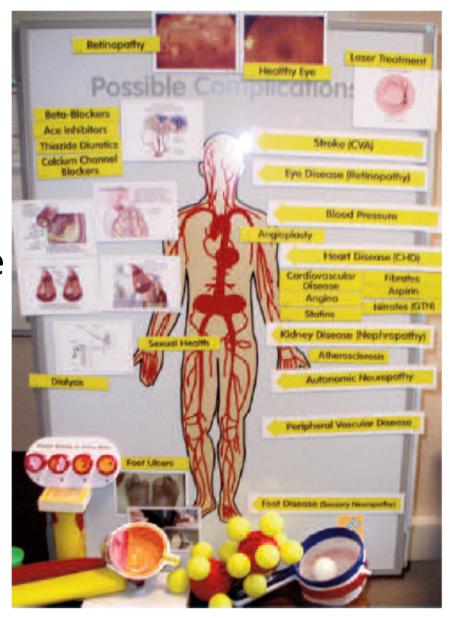
© Dr Trudi Deakin

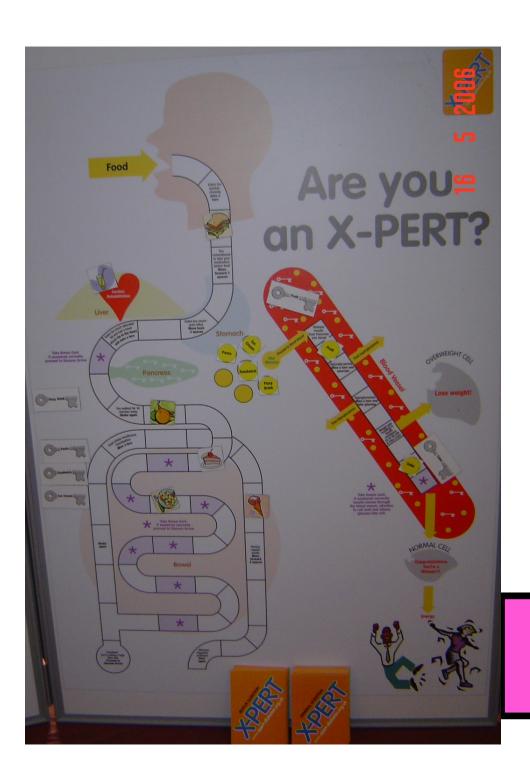
### SUPERMARKET TOUR

### POSSIBLE COMPLICATIONS

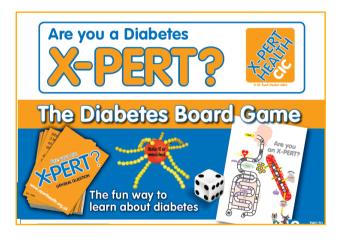
This session is intended to be informative without being too alarming.

Short term complications
Long term complications
Living with diabetes





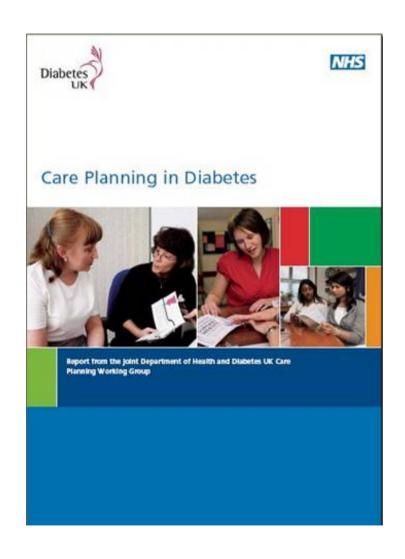
# WEEK 6



Designed to recap on main messages. It's fun and helps to increase skills, knowledge & confidence in making informed decisions regarding diabetes self-management.

# X-PERT Game

# **Care Planning**



"an approach which offers people active involvement in deciding, agreeing and owning how their diabetes will be managed. It aims to help people with diabetes achieve optimum health through a partnership approach with health professionals in order to learn about diabetes, manage it and related conditions better and to cope with it in their daily lives."

# Care Planning with the Empowerment Model

- > Identify your main concer
- Explore that concern
- What can I do?
- What am I going to do?
- Is it working?

Care Planning Consultation Gather and share stories

Explore and discuss

Goal setting

Action planning

Review

# **X-PERT Educator Role**

- Engage
- Facilitate
- . Enable

# **Care Planning Lifestyle Experiment**

- Final 20-30 minutes of each weekly session
- Diabetes Health Profile
- Not didactic in nature
- Informed decisions
- Small steps
- Confidence building

Diabetes Health Profile	RESULT	DATE		
Height m (ft inch)				
Weight Kg (st lb)				
BMI (Kg/m²) weight for height measure		■ 18.5 to 24.9 = healthy ■ 25 to 29.9 = overweight ■ More than 30 = obese		
Waist Size (cm)		Men Women  Healthy - less than: 94 80  Increased risk: 94-102 80-88  Greater risk - above: 102 88		
Blood Glucose (mmol/l)		Pre-meal: between 4 - 7 2 hrs after meal: less than 8.5 (Type 2) 9.0 (Type 1)		
HbAlc (%) (Average blood glucose)		Normal: less than <b>6.3</b> % or 45 mmol/mol <b>6.5-7.0</b> % or 48 to 53 mmol/l <b>7.0-7.5</b> % or 53 to 59 mmol/l <b>Above 7.5</b> % or 59 mmol/l		
Blood Pressure (mmHg)		■ Below 130/80 ■ Below 140/80 ■ Above 140/80		
Total Cholesterol (mmol/l)		Less than 4.0 Less than 5.0		
HDL (mmol/l) (good cholesterol)		Men: 1.0 or above Women: 1.2 or above		
LDL (mmol/l) (bad cholesterol)		Less than 2.0 Less than 3.0		
Triglycerides (mmol/l)		Less than 1.7 Less than 2.3		
10-year heart attack and stroke (cardiovascular [CVD]) risk percentage		Over the next 10 years  CVD risk less than 10%  CVD risk between 10 to 20%  CVD risk over 20%		
ACR (mg/mmol) (albumin : creatinine ratio)		Men: Less than 2.5 Women: Less than 3.5		
Prescribed Diabetes  Medication	Type(s)	Women: Less than 3.3  Dose		

\*If you have Type 1 diabetes or there is any damage to the kidneys, eyes or blood vessels in the brain the national target for blood pressure is below 130/80.

the national target for blood pressure is below 130/8

t coding: = National Target

= Do I need to take action to improve this result?
= What could I do to reduce my health the risk?

N.B. It is important to discuss personal targets with your diabetes team.

### Improve my blood glucose levels

Are you:

- eating too much?
- eating at regular times?
- eating too many sweet foods?
- a sensible body weight?
- taking your medication correctly?

Do you need extra/ different medication?

Can you increase your physical activity level?

### Lower my cholesterol level

Do you

- eat too much fatty foods?
- eat enough wholegrains?
- do you eat enough fruit & vegetables?
- take your medication?
- need medication?

Are you overweight?

Do you do enough activity?

### Increase my good cholesterol (HDL)

Do you take enough exercise?
Do you need to lose weight?
Can you lower your triglycerides?
if you are a drinker, a small amount of alcohol can help!

### Lose weight

Do you do enough activity?
Is your diet too fatty?
Are your portion sizes too big?
Do you eat regular meals?

Do you drink too much alcohol?

I WANT

TO.....



### Lower my triglycerides

Lower your blood glucose levels!

Are you eating too many sweet foods?

Drink less sweet liquids – including unsweetened juice! Watch your alcohol intake! Try to eat oily fish once or twice a week!

Are you overweight? Try to be active!

# Lower my bad cholesterol (LDL)

Watch the amount of fatty foods you eat!
Maintain a sensible weight!
Increase your physical activity!

### Lower my blood pressure

Are you

- adding salt to your meals?
- eating too many salty foods?
- drinking too much alcohol?
- eating enough fruit and vegetables?
- taking enough low fat dairy foods?
- overweight?
- taking your blood pressure medication?

Do you need medication/ extra medication?

Do you smoke?

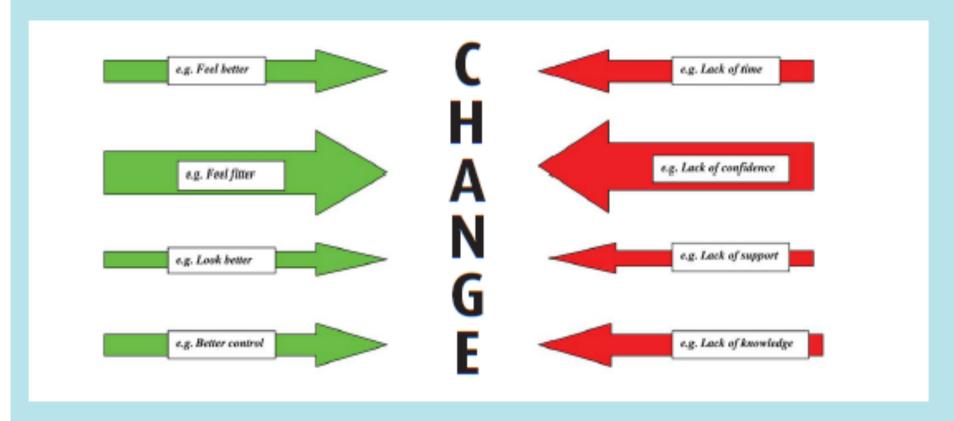
Take time to relax!



Making changes to your lifestyle is not easy. When you are ready to make a change it can be helpful to plan how you will reach your goal. Thinking about the things in your life that are helpful and the things that are unhelpful will make it easier for you to plan changes.

### Things that will HELP me reach my goal

### Things that will STOP me reaching my goal



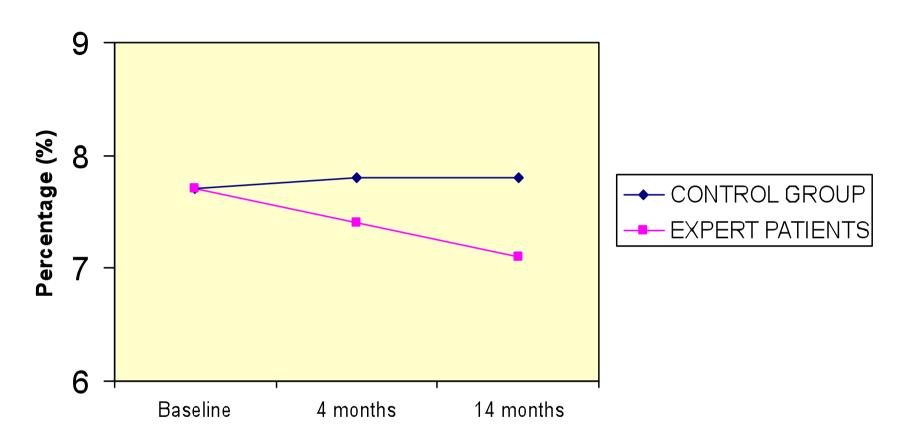
- Can you add any things that will help you reach your goal?
- 2) Can you think of any ways to make one or more of the helpful things more important to you?
- 3) Can you remove any things that will stop you from reaching your goal?
- 4) Can you think of any ways to overcome the things that stop you reaching your goal?



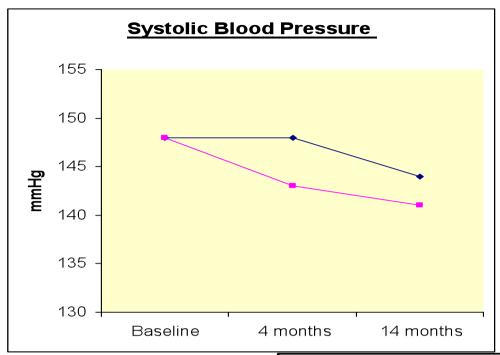
# Clinical Effectiveness

- √ Randomised controlled trial
- √ National Audit

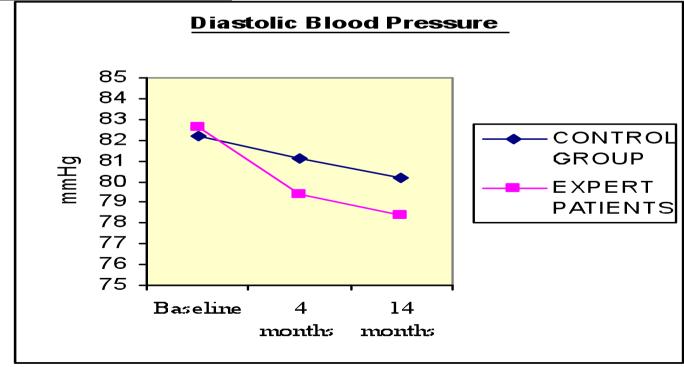
## **Glycated Haemoglobin (HbA1c)**

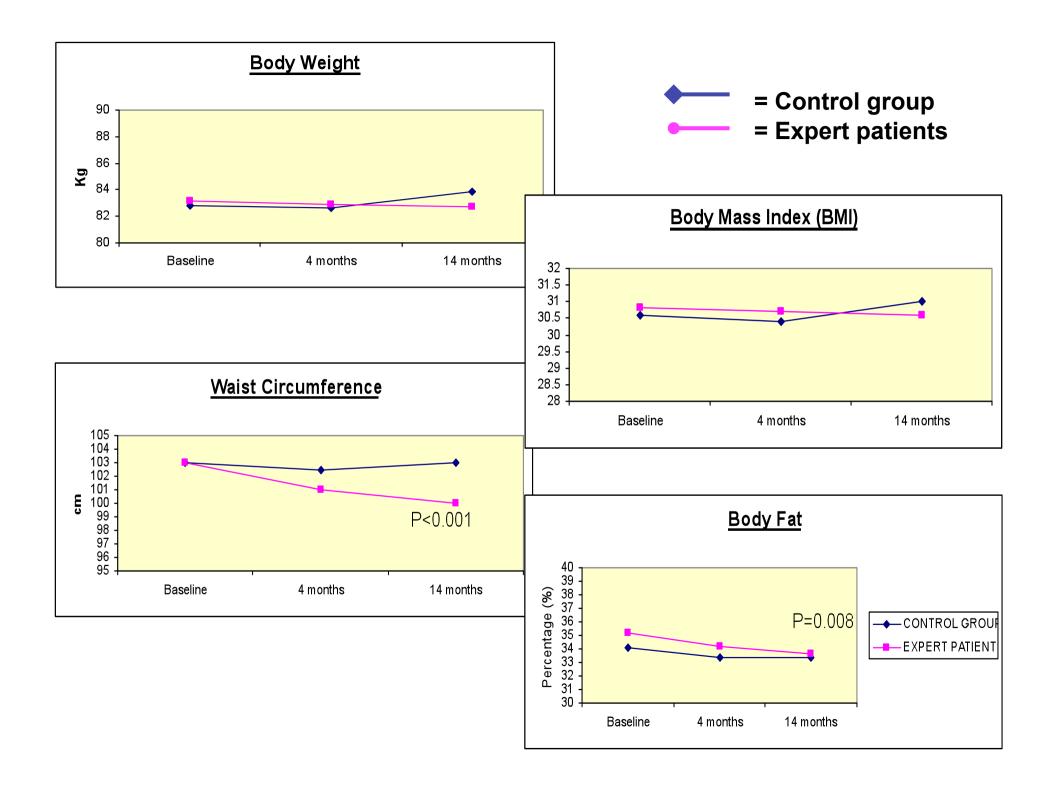


aDifference 0.4%, 95% CI: 0.1% to 0.7% bDifference 0.7%, 95% CI: 0.3% to 1.0%

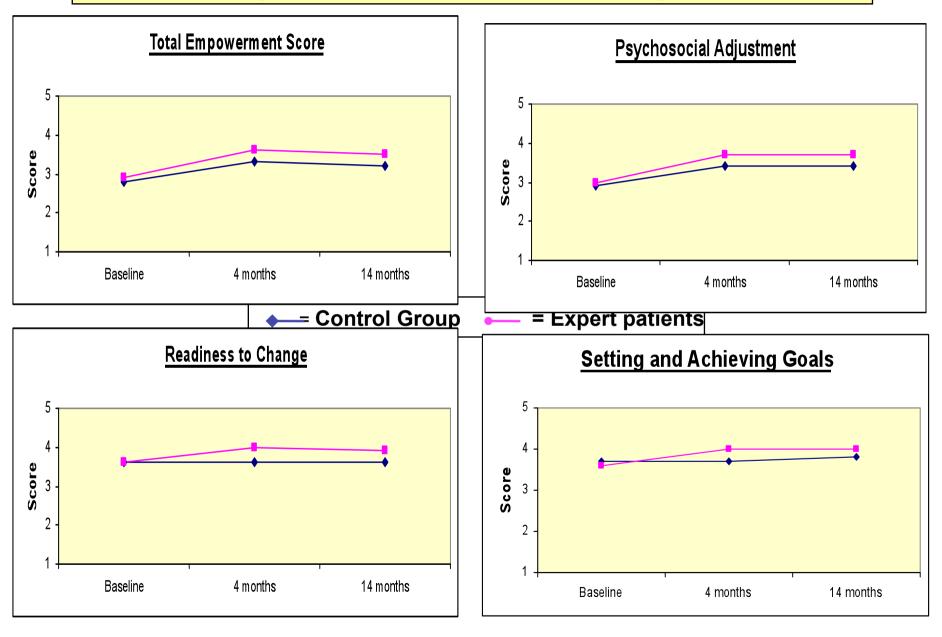


\*Difference 5 mmHg, 95% CI: 0 to 9 mmHg





### Diabetes Empowerment Scale developed by Anderson et al, Michigan Diabetes Research and Training Centre



# **Audit Summary**

### Summary - all audit standards (based on the results from the randomised controlled trial) have been met

- Excellent attendance score 95% attend at least one session and 81% four or more sessions (better attendance than routine clinic appointments).
- 2) Patient evaluation score 94%.
- 3) Increased empowerment score by 24% post education programme and by 32% at 1 year.
- Improved diabetes control (HbA1c 0.5%) at six months and (HbA1c 0.6%) at 1 year.
- 2kg weight loss at six months, 2.7kg weight loss at 1 year.
- 1.1 cm waist circumference reduction at 6 months, 2.4 cm reduction at 1 year.
- 2 to 4 mmHg reduction in diastolic and systolic blood pressure.
- Reductions in total, LDL and VLDL cholesterol whilst maintenance of the beneficial HDL cholesterol.

X-PERT makes a diff	erenceit'	's cheap at	£12 to :	£26 per
patient	can we afford n	ot to deliv	er it?	

## The annual cost of diabetes treatment

The yearly cost of treating one diabetes patient can be extremely high:

- Metformin = £31
- Generic gliclazide = £168
- Glitazone = £373 £634
- Insulin = £780
- Average bed stay = £215 per day, so an average four-week stay = £5,805
- First amputation = £6,536
- Dialysis = £22,224

Diabetes is a costly condition taking up 10% of NHS expenditure. The cost of X-PERT is little in comparison. The X-PERT Programme has also been shown to decrease the requirement for diabetes medication and reduce the risk of secondary complications. Thus, it has potential to be an immense cost saving initiative for the NHS

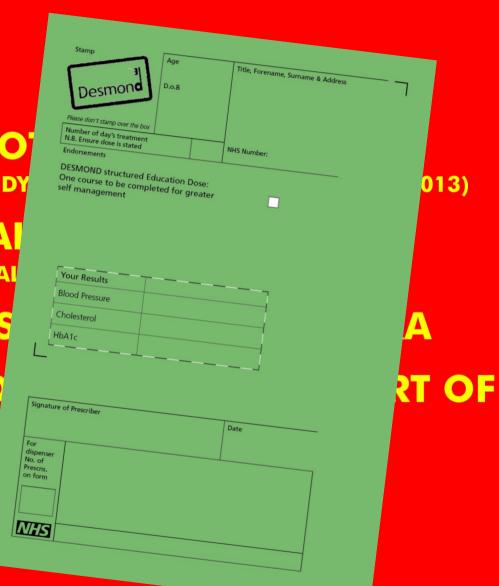
# Cost of X-PERT Structured Patient Education – 6 week programme

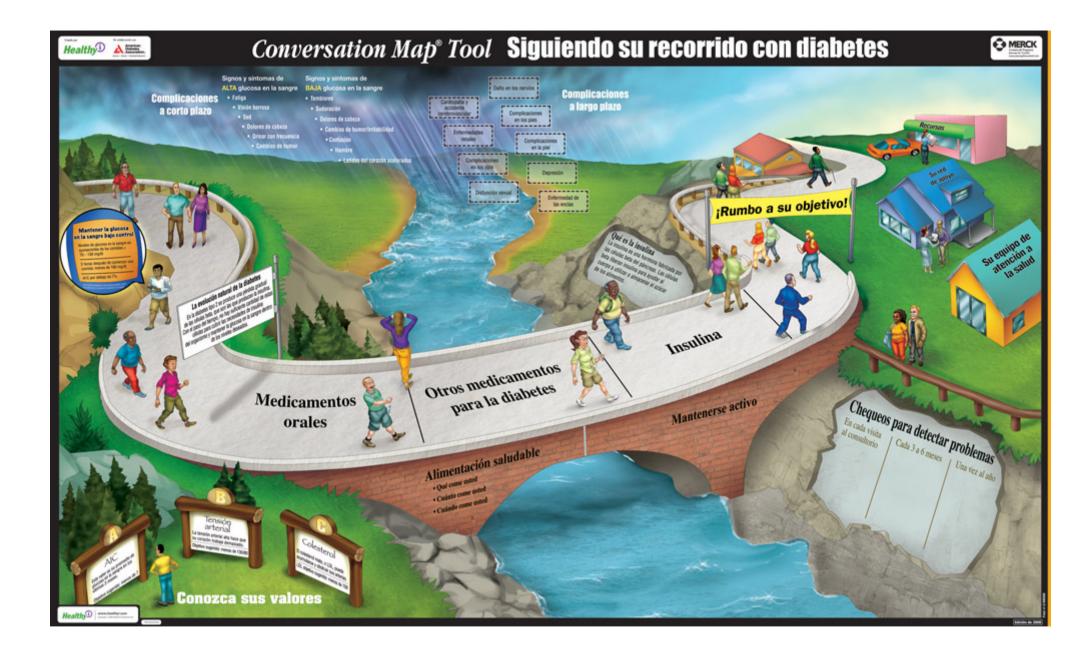
£51 to £65 including admin & HCP time £16 to £26 excluding admin & HCP time

Just 14 hours of structured patient education makes real a difference!



- CLINICAI
   (KHUNTI ET AI
- SEEN AS
- NOT CC INTEGR





# Other Examples







# **Discussion Point**

• What do you think is needed to improve the uptake of diabetes education?

 Take 2 minutes to discuss this with person next to you

### STUDY PROTOCOL

Does self monitoring of blood glucose as opposed to urinalysis provide additional benefit in patients newly diagnosed with type 2 diabetes receiving structured education? The DESMOND SMBG randomised controlled trial protocol

ABSTRACT
Objectives to assess the local effectiveness of the diabets management for origina at management for origina at (MCSSMOR) intervention of people with newly diagnor Design We undertook a or data from a 12 month, am model, modeled long by thereples, includence of associated affect on or use of the control of the control of the control or using current real we large current real we large current real we large current real we large current real we

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BAAJ 2012;344:e2333 doi: 10.1136/bml.e2333 (Published 26 April 2012)

Cite this as: BMJ 2010;341c4093

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**Short Report** 

'Educator talk' and patient the DESMOND (Diabetes Edi for Ongoing and Newly Dia controlled trial

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DESMOND intervention is cost effective even

T. C. Skinner, M. E. Carey\*, S. Cradockt, H. M. Dallosso\*, H. Daly\*, M. J. Daviest, Y. Dohertys, S. Heiller¶, K. Khunti\*\* and L. Olivers on behalf of the DESMOND Collaborative

### RESEARCH

Delivering the diabetes education and self management for ongoing and newly diagnosed (DESMOND) programme for people with newly diagnosed type 2 diabetes: cost effectiveness analysis

M Galett, research fellow. H M Dallusson, Serior research associate. S Duron, readur in health economics. A Bennan portlessor of theath economics and decision science. We Carry, national dector F.M. Campbel, professor of medical additions. S 19-febr, professor of clinical medicine. P. K sharth, professor of diabetes medicine. \*T C Sienner, associate professor.\* M) Davies, professor of diabetes medicine.\*

### nloaded from bmj.com on 21 February 2008

Effectiveness of the diabetes education and self management for ongoing and newly diagnosed (DESMOND) programme for people with newly diagnosed type 2 diabetes: cluster randomised controlled trial

M J Davies, S Heller, T.C. Skimner, M. J. Campbell, M.E. Carey, S. Cradock, H. Ballosso, H. Daly, Y. Doherty, S. Cason, G. Fox, L. Oliver, K. Rambel, G. Mandar, K. Khurthi and on behalf ballottes Education and Solid Management for Ongoing and Newly Dispressor Collaborative

BMJ published online 14 Feb 2008; doi:10.1136/bmj.39474.922025.BE

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Patient Education and Counseling 64 (2006) 369-377

### Patient Education and Counseling

Diabetes education and self-management for ongoing and newly diagnosed (DESMOND): Process modelling of pilot study

T. Chas Skinner \*\*.\* Marian E. Carey \*. Sue Cradock \*. Heather Daly \*. Melanie J. Davies \*. Yvonne Doherty \*. Simon Heller \*. Kamlesh Khunti \*. Lindsay Oliver \*.

on behalf of the DESMOND Collaborative

School of Psychology & School of Medition, University of Syndromyton District & Endocrating, University (Syndromyton, Photometry of Syndromyton, University Homeles, U

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Psychology & Health

Comparison of illness representations dimensions and illness

Comparison of illness representations dimensions and illness representation clusters in predicting outcomes in the first year following ingenies of type 2 albotters: Results from the DESMOND trial diagnosis of type 2 albotters: Results from the DESMOND trial the Part of the Part of



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DOI: 10.1111/j.1464-5491.2010.03028.x

### DIABETICANTO

### Original Article: Education and Psychological Care DOt 10.1111/j.1464-5491.2008.02620.x

Biomedical, lifestyle and psychosocial characteristics of people newly diagnosed with Type 2 diabetes: baseline data from the DESMOND randomized controlled trial

K., Khunti, T. C., Skinner\*, S., Hellert, M. E. Carey‡, H. M., Dallosso‡ and M. J., Davies§ on behalf of the DESMOND Collaborative

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Aims To describe the characteristics of newly diagnosed people with Type 2 diabetes (TZDM) and compare these with published studies.

Methods Buedne data of participants necutied to the DESMOND madernized controlled trial conducted in 13 sites across England and Seedand were used. Reconcilizal measures and questionnizes on psychological characteristics were collected within 4 weeks of diagnosis.

collected within 4 weeks of diagnosis.

Results Of 1/10, 200 are made of the process of the process of 1/10, 200 are made 55.5 ± 12 years and 54.5 %, were made. Mean 1816, as as 8.1 ± 2.1% and distinct differ by genter. Mean body man in 45.0 ± 12 years and 54.5 %, were made to the process of the process o

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vords newly diagnosed, primary care, randomized controlled trial, Type 2 diabetes mellitus

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bettes mellinus (T2DM) is a chronic condition leading m, serious complications [1] and associated with orbidity and premature death from cardiovascular

disease, T2DM is managed primarily by the passint, and therefore acquisition of appropriate skills for successful self-management plays a major role in addressing health heliefs and optimizing glycame, or an extra disease and optimizing advances and maintaining guality of life [2-4]. Introduce chairst practice, passints of the first. 2-6.

### Chronic Illness

### http://chi.sagepub.com

tion and self-management for people newly diagnosed v a qualitative study of patients' views Elizabeth Ockleford, Rachel L. Shaw, Janet William views and Mary E Oronic III; 2008, 423 and Mary E DOI: 10.1177/17/42395307086673

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### oms in the first year from diagnosis s: results from the DESMOND trial

I. S. Cradock+, H. M. Dallossot, H. Dalyt, M. J. Daviess, Khuntitt and L. Oliver¶ on behalf of The DESMOND Collaborative

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NMOND, Diskerts Education and Self Management for Orgoing and Newly Diagnowd, HADS, and Depression Scales; PAID, Peoblem Areas in Disberts Scale randomized controlled rink for people newly diagnosed with Type 2 dalabets. Although the DESMOND programme results inlea depressive symptomatology in the intercention group, thi effect was achieved by 4 months. Thestaffer, the ranjectory y

effect was achieved by 4 months. Thereafter, the trajectory of depressive symptoms was similar between groups, hence we present data here on the whole ample. The aim at to provide valuable here withormation to aid our understanding of the cour of depressive symptoms in this long earm condition. lot the iterature persistently document rates of le symptoms in people with Type 2 diabetes reknow very lirtle abour the course of depressive ople with Type 2 diabetes early after diagnosis. In text floor and locis of the orang leaves of diagnosis. npor with 1 ype 2 canorus cany area casgnoss, apost hocanalysis of the prevalence of depessive articipants of the Diabetes Education and Self or Orgoing and Newly Diagnosed (DESMOND)

The trial was conducted in 17 primary care organizations act England and Scotland. Rand omization was at practice level, y

### RESEARCH

Effectiveness of a diabetes education and self management programme (DESMOND) for people with newly diagnosed type 2 diabetes mellitus: three year follow-up of a cluster randomised controlled trial in

Abstract

OPEN ACCESS

Kamlesh Khunti professor of primary care diabetes and vascular medicine<sup>1</sup>, Laura J Gray fecturer harmest numb privessor of primary vare unuerus and vessurar mediume. Litura J viray recurim of population and public health sciences. Timothy Skinner director rural clinical school. Marian E or population and public nearin sciences , i mioliny switner orector rural citrical school , maran e Carey national director, DESMOND programme\*, Kathryn Realt research assistan\*, Helen Dallosso research associate. Harriet Fisher research assistant, Michael Campbell professor of medical research essentials related research assistant, montain campton professor or mountain statistics. Simon Heller professor of clinical diabetes. Melanie J Davies professor in diabetes

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### Multifactorial intervention in individuals with type 2 diabetes and microalbuminuria: The Microalbuminuria Education and Medication Optimisation (MEMO) study

W. Crasto a.a., J. Jarvis a, K. Khunti, T.C. Skinner, L.J. Gray, J. Brela, J. Troughton, W. Crasto , J. Jarus , K. Khunti , L.C. Skinner , L.J. Gray , L. H. Daly , I.G. Lawrence , P.G. McNally , M.E. Carey , M.J. Davies ,

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© 2011 Elsevier Ireland Ltd. All rights reserved. self-management in T2DM.

Current evidence for the management of diabetic nephropa-

to improve cardiovascular and renal outcomes [1-3]. The Steno-2 study conducted in a Caucasian population within a terfary care setting, evaluated the effects of intensive mutifactorial intervention with behavioural modification in

1 1-6 more University Hospitals of





Purchasers and providers should incentivise good management in early disease in order to optimise quality of life for those people with diabetes.

Individualising care needs to be personalised to all aspects of the needs of the person with diabetes, not simply chasing glycaemic, blood pressure, or lipid targets.

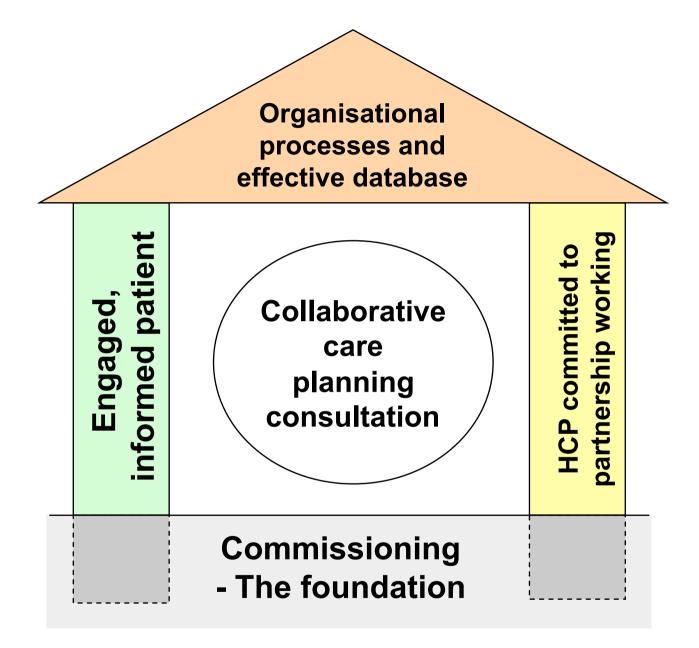
It is the duty of that team to establish realistic shared goals and a contract in order to achieve these objectives.

The health outcomes for people with diabetes are a function of the communication between the HCPs and people with diabetes acting as a team.

# Why Diabetes Self Management Education helps patients?

- Pro-active patient
- Engaged in their own care
- Knowledgeable
- Shared and informed decision making
- Behaviour change and action planning a key components
- Group interaction increases self efficacy
- Impact on concordance





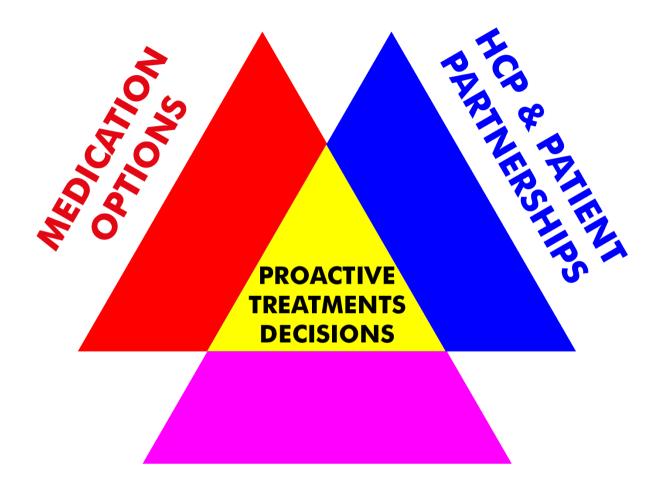












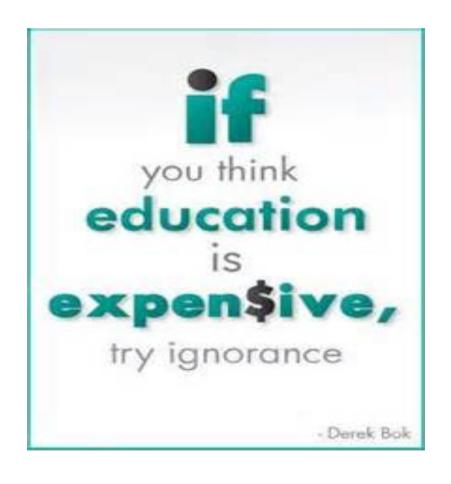
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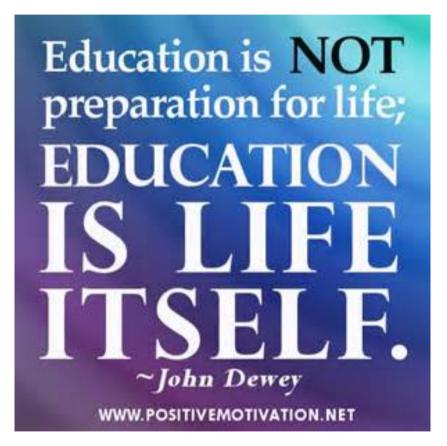


# **Summary**

- We discussed the importance of patient education models and reviewed what NICE has to say
- . We know that they work and they are both cost effective and clinically effective over time <u>but we need to do more research</u>.
- We need more integrated systems and processes across the NHS
- Greater access to patient education









# References



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